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|  | Objectives  To ensure challenging position in a growing organization where I would be able to utilize my capabilities to the Best extend and in the process add value to the organization and my career.  Summary  Worked as a Test Engineer at Quality Kiosk Technologies Pvt. Ltd (Aug 2017 – Aug 2019)   * B.E. (Electronics & Telecommunication) from Mumbai University, 2016 * Diploma in RPA Developer Foundation, UI path, 2018 * Having 1 Year & 11 Months of experience in Software Testing * Worked in Web Application Testing, CRM Application Testing * Worked with top Insurance Client, ICICI Prudential – India * Efficient in all the phases of Testing Lifecycle * Well acquainted with all phases of SDLC & STLC * Proficient in Test Automation using Selenium Tools. * Efficient in Java Programming, Selenium WebDriver & TestNG. * ISTQB Certified tester Foundation Level.   Functional Skills Set:   * Strong analytical and documentation skills * Questioning attitude with ability to grasp new things quickly * Friendly nature and thus easily adapt to any environment and situations   Technical Skills Set:   * Good knowledge of creation test scenario, test cases, test execution and defect reporting. * Good knowledge of Functional testing, System Integration, Browser Compatibility and Usability testing * Programming Languages: Core Java, SQL. * Defect Tracking Tool: Mantis * Test management Tool: Tarantula * Automation Testing: Selenium IDE, Selenium WebDriver * API Testing tool: Postman * Experience in Quality Assurance and Software Testing Subject Knowledge. * Experience in JSON testing using postman. Also well experienced in testing by sending & receiving encrypted and decrypted data which are in JSON Format. * Have practical experience in defect tracking tool like Mantis.   Project work Experience:   1. Project: ICICI PRUDENTIAL Website Testing (Onsite Project), ICICI PRUDENTIAL- Mumbai (Aug-2017 – Aug-2019)   Project Description: ICICI Prudential offers life insurance products like wealth plans, health plans, term insurance plans, ULIPs, retirement plans, pension plans.   * Testing the entire Buy online process for life insurance products, starting with premium quote generation, Application form till documents upload and policy issuance, mail/sms communication, data movement to backend. * Testing online tools and calculators like Tax calculator, Retirement Planning Calculator, Cost of Education Calculator available on ICICI Prudential website. * Functionality Testing * Verify the workflow of the system * Verify the data integrity, GUI, Usability testing, Interface testing, Compatibility testing- Browser compatibility, Operating system compatibility, Mobile compatibility (Responsiveness)   **Role & Responsibilities:**   * Requirement gathering. * Project test work allocation to teammates and Review the progress of the activities. * Test cases creation, execution and defect reporting. * Testing website changes on daily basis. * Maintaining sheets related to website change requests & enhancements. * Attending project meetings * Involved in UAT & Regression Testing  1. Project: Web2 Call- Lead Management System (Onsite Project), ICICI PRUDENTIAL - Mumbai (Aug-2017 – Aug-2019)   Project Description: Web 2 Call - Lead Management System is CRM application & same is used by Caller to Call the Customer to help them to fulfill online application form or answer to their queries and this would help to maintain long term customer loyalty.  It has below mentioned Features:   * Instant call to customer’s functionality is available who clicks on Click2Call on iciciprulife.com. The call is transferred to the LMS through a backend link encrypted. * Incomplete Application data from the website is uploaded in predefined format into the system and LMS will load it for the Agents with a time based priority. * Every lead goes through rejection logic so that there is no duplication and callers do not have multiple leads from same caller for multiple requests on multiple campaigns. * Multiple reports facility is available for manager to check processes, efficiency and aging of leads.   **Role & Responsibilities:**   * Analyzing and understanding the Client Requirement for the project. * Test cases Designing, Test cases execution, Defect finding, Defect reporting * Attending project meetings * Involved in Database Testing using SQL queries * Involved in UAT & Regression Testing  1. Project: ICICI CRM Next (Onsite Project), ICICI BANK-Thane(Aug-2017 – Aug-2018)   Project Description: ICICI Bank (formerly Industrial Credit and Investment Corporation of India) is a major banking and financial services organization in India. CRM Next project wish to study the customer relationship management in ICICI Bank and this would help to maintain long term customer loyalty with the bank.  According to ICICI CRM it consists of the following:   * Getting personalized information on customers: Bank collects all the information of the customers for processing. * ICICI bank has mainly 4 services: Loan Account, Saving Account, Current Account, and Fixed Deposits. * Customized offerings to the customers: The step which comes after deciding the value of the customer is that the company offers the person the customized product.   Application Used:  Automation Web Application Testing using Selenium WebDriver with TestNG framework.  **Role & Responsibilities:**   * Analyzing and understanding the Client Requirement for the project. * Test cases Designing, Selenium Test cases execution, Defect finding, Defect reporting * Involved in UAT & Regression Testing  1. Project: ICICI PRUDENTIAL CURX IVR (Onsite Project) - Mumbai (Jun-2018 – Aug-2019)   Project Description: Curx IVR is a facility which is used by ICICI prudential company provided by Atom technologies. This technology helps business to automate the customer relationship in order to enhance sales  According to Curx IVR it consists of the following:   * It helps to have an IVR call to customer & solve their minor queries at IVR call itself without having assistance of agents. * Curx IVR also helps to allow customers to connect with agents further once they are done with their IVR call.   **Role & Responsibilities:**   * Analyzing and understanding the Client Requirement for the project. * Test cases Designing, Test cases execution, Defect finding, Defect reporting * Attending project meetings * Involved in UAT & Regression Testing  1. Project: ICICI PRUDENTIAL CURX IVR- Payment (Onsite Project) - Mumbai (Aug-2018 – Aug-2019)   Project Description: Curx IVR -Payment is a facility which is used by ICICI prudential company provided by Atom technologies. This technology helps business to automate the customer relationship in order to enhance sales by allowing customers to make payment by doing IVR call  According to Curx IVR-Payment it consist of the following:   * It helps & works with those customers who are not able to make payment online, don’t have cash but willing to pay premium.With the help ofCurx IVR-Payment they can easily pay premium just by dialing IVR number. * Before allowing customers to make payment, IVR effectively validates the customers & validated their quotes & accepts payments accordingly.   **Role & Responsibilities:**   * Analyzing and understanding the Client Requirement for the project. * Test cases Designing, Test cases execution, Defect finding, Defect reporting * Attending project meetings * Involved in UAT & Regression Testing * Involved in API testing   Application Used: Postman Tool for using API testing  Personal Information:   * Birth Date : 15 May 1995 * Gender : Female * Known Languages : English, Marathi, Hindi |